Future-Proof Your Auto **Business With The** Multicultural Customer **NBCUniversal**

America Is More Diverse Than Ever And Multicultural Consumers Are Driving the Population and Impacting Our Economy

Among those under 18, multicultural audience is already the majority

50% of children under 18 are multicultural

The U.S. is approaching a multicultural **majority**

Today

43%

of U.S. consumers are multicultural

Multicultural
Segments are
driving the
population growth

100%

of U.S. growth from multicultural segments

And Multicultural Consumers Are Impacting & Shaping
Our Economy

\$4.9T

Expected Spending Power by 2023

Multicultural consumer annual expenditures grew at a faster rate (+53%) than Non-Hispanic White consumers (+34%) in 2020 versus 2010

And Multicultural Consumers Are the Way for Auto Makers to Future-Proof Their Business The Valuable Multicultural Auto Customer

40% of all <u>NEW</u> vehicles are bought by Multicultural Consumers **Buying Often**

135i

Will buy a car <u>every</u> 2-3 years

Passionate

132i

Consider themselves Auto Enthusiasts Influential

141i

People <u>ask my</u>
<u>advice</u> when
it comes to
automobiles

Index vs Non-Hispanic White

Year Over Year, Multicultural Consumers are Key Growth Contributors Across All Auto Categories

Multicultural vs. Non-Hispanic White Registration Growth 2020 vs 2021

New Vehicles +17% vs. +5% NHW

Sedans +8%

vs. +1% NHW

suv +26%

vs. +12% NHW

Luxury +30%

vs. +16% NHW

Pickups +4% vs. -5% NHW Electric +104%

Hybrids +108% vs. +90% NHW

Non-Luxury +15%

Course IHC/Dalk 2020_ 2021

Why Multicultural Consumers Are a Driving Force for EV Growth



Multiculturals are Younger



Multiculturals are Eco Conscious



Multiculturals are Early
Tech Adopters

Multiculturals Buy Cars at a Younger Age: Almost Half are Under the Age of 45

Multicultural Buyers offer Longer Lifetime Value

A18-44
440/0
Multicultural

32% Non-Hispanic White Non-Hispanic Whites Buyers Have Less Growth Potential

A45+
56%

Multicultural

68%
Non-Hispanic
White

% of Registrations by Age Group

Multiculturals Are Leaders In Environmental Consciousness



87%

Believe people have an obligation to be environmentally responsible

vs. 82% NHW



70%

Feel preserving the environment is very important

vs. 68% NHW



57%

Identify themselves as more environmentally conscious than other people

vs. 49% NHW

This Interest in the Environment Extends to the Cars They Drive

130i

of Multiculturals buy vehicles that reflect their commitment to support the environment (39% MC vs. 30% NHW)



108i

Say their next car will be more **eco-friendly** (57% MC vs. 53% NHW)



102i

Are interested in auto innovations that are more

sustainable or better for the environment

(44% MC vs. 43% NHW)



Source: Mintel Fall 2021; 2021 MRI-Simmons Spring Any Agree. Multicultural Consumer defined as Race: Black/African American or Race: Asian or Spanish, Hispanic or Latino Origin or Descent Multiculturals are Early Tech Adopters, and Their Concern for the Environment Includes the Technology They Use

107i

112i

Would **switch** to electronic brands that are **more sustainable**

Prefer products that offer the latest in new technology

148i

110i

"I am among the first of my friends and

of my friends and colleagues to try new technology products"

Are concerned about their tech products being harmful to the environment

Index vs. Non-Hispanic White



Multiculturals Affinity to Tech Influences Their Auto Purchases

118i

"I keep up on the latest advances in automobile technology" (33% MC vs 28% NHW)

111i

"My Purchase Decision is influenced by Dashboard technology" (49% MC vs 44% NHW)

141i

"I would like to buy a selfdriving car as soon as possible" (24% MC vs 17% NHW)

Index vs. Non-Hispanic White

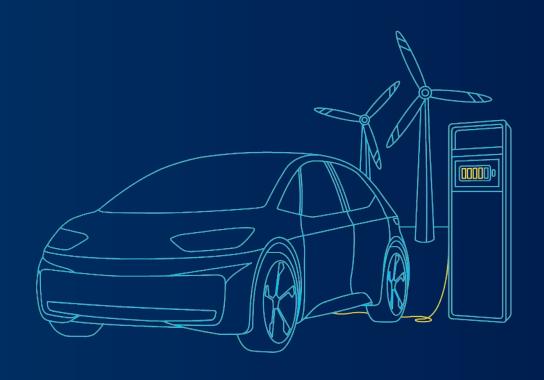
Although Charging Can be a Concern, Areas with Dense Multicultural Populations Have High Amounts of Charging Stations Almost Half of today's Charging Stations are Located Where 62% Of Hispanic Live



Key Takeaways

Multicultural Consumers are the Growth Engine for Auto

- Multicultural Consumers are Auto Enthusiasts who Buy New and Buy Often
- They Are Interested in New Tech and Sustainability, inline with the future of the auto industry
- Multicultural Consumers are Younger buyers with Longer Lifetime Value



Thank You

For More Information



Ellen
Falb-Newmark
VP, Client Advocacy
ellen.falb.newmark @nbcuni.com



J'Nel Billups
Sr. Manager,
Client Advocacy
Jnel.Billups @nbcuni.com